



HUMAN SERVICES

COVID-19 Vaccination Resource Guide

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 Designates a change or new information

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Overview

This guide is meant to be a resource for Lyon County residents to have increased access and awareness of the COVID-19 Vaccination. It is not all encompassing, as the situation surrounding the vaccination is rapidly changing with processes and providers being removed and added. The Lyon County Human Services (LCHS) team is updating this document on a weekly basis to the best of our abilities to ensure accurate information.

“The U.S. Food and Drug Administration (FDA) has granted Emergency Use Authorizations (EUA) for two COVID-19 vaccines which have been shown to be safe and effective as determined by data from the manufacturers and findings from large clinical trials. These data demonstrate that the known and potential benefits of this vaccine outweigh the known and potential harms of becoming infected with the coronavirus disease 2019 (COVID 19).”

<https://www.cdc.gov/coronavirus/2019-ncov/vaccines/safety.html>

Fact sheets are available for each of the approved emergency vaccinations.

Pfizer: <https://www.fda.gov/media/144414/download>

Moderna: <https://www.fda.gov/media/144638/download>

The Carson City Health and Human Services COVID-19 website is the best website available for local information regarding testing, vaccination, and links to more in-depth information. You can visit their website at:

<https://gethealthycarsoncity.org/novel-coronavirus-2019/>

Accessing the Vaccine

There is not currently enough vaccine being allocated to the State through the Federal distribution process, and therefore not enough vaccine being distribute to the local health jurisdictions to meet the demands of the population that is currently eligible. Governor Sisolak sent a letter to the U.S Department of Health and Human Services on January 25, 2021, in his address that day he stated, “We need our fair share of vaccine doses to stand up and sustain successful vaccination efforts to reach Nevadans in an equitable fashion. Through this letter I am asking the U.S. Department of Health and Human Services to look into why Nevada is so low on the allocation list, and more important, to find ways to increase our allocation both immediately and for the long term.”

See the Governors most recent press releases here:

<https://gov.nv.gov/News/InTheNews/InTheNewHome/>

What to Expect

While each vaccination clinic or site will be different you should intend on spending at least 15 minutes at the site after receiving your vaccination. The vaccination is delivered in two doses about a month apart, please ensure you can make this second commitment. Common reactions to the vaccination include:

- Injection site reactions: pain, tenderness and swelling of the lymph nodes in the same arm of the injection, swelling (hardness), and redness
- General side effects: fatigue, headache, muscle pain, joint pain, chills, nausea and vomiting, and fever

Eligibility

- ✚ "All Nevadans ages 12 and older are eligible to receive the COVID-19 vaccine. They are safe, effective, and available free of charge at a Carson City Health and Human Services event and pharmacy locations throughout the Quad-County Region."

<https://gethealthycarsoncity.org/novel-coronavirus-2019/covid-19-vaccine/>

Vaccine Providers

A note about scheduling:

When using an online scheduling system, the more dates you click, the better your odds are of finding available appointment times. Check back regularly, dates and times are added in most cases weekly, and with the potential for daily changes as individuals cancel or don't show up for appointments.

- ✚ Many private providers are also able to provide the vaccine to their patients and individuals are encouraged to reach out to their primary care physician if they have one to inquire about receiving the vaccine through their office.

Quad County Health Preparedness/Carson City Health and Human Services

The Quad County Health team serves Carson City, Douglas County, Lyon County, and Storey County. This department holds the jurisdiction to publicly provide the vaccine. Please only register if you are currently eligible. Proof of employment, residency, and age will be required at the time of your appointment and if they are not available or sufficient you will not receive the vaccine.

CCHHS is administering the vaccine to groups as outlined in the Nevada COVID-19 Vaccination Program Playbook. Based on the playbook, CCHHS is currently providing vaccine to groups in both the Frontline/Essential Workforce and General Population lanes, in an established priority order.

Registration is only available online through this link:

<https://gethealthycarsoncity.org/novel-coronavirus-2019/covid-19-vaccine/>

This department is under the same access barriers as the rest of the public health providers of the state. The department requests vaccine and then waits to be notified of the actual allocation each week. Due to this state process, weekly vaccination quantities are known by close of business Wednesday with the potential for new vaccination events and appointments being made available on Thursdays.

Reported Website Issues:

When no events are available a message that no events are available until May.
> *This message is inaccurate, please continue to check back weekly as new events may be posted.*

When scheduling, if another individual is scheduling for the same date and time you may lose your spot in the system.
> *There is currently no fix for this issue, please continue to try to schedule another available appointment time.*

Assistance for Seniors

- ✚ The Quad County Health Preparedness team has opted out of a dedicate vaccination hotline due to the state implementing one. The **State of Nevada hotline** is **1-800-401-0946** (Monday thru Friday 8:00 A.M - 8:00 P.M anticipate a length wait to talk to a live person) their messaging encourages individuals to visit the immunize NV website: <https://www.immunizenevada.org/county-specific-covid-19-vaccine-plan>. This website will provide the same information that the Quad County website provides and will link you back to: <https://gethealthycarsoncity.org/novel-coronavirus-2019/> if you search for your county specific information.

Individuals over the age of 70 that do not have internet or are struggling with the site are encouraged to call the **COVID-19 hotline (775-434-1988, Monday thru Friday 8:30 A.M-4:30 P.M.)** When calling the COVID-19 hotline anticipate a wait time of 30 minutes, if you don't leave a message you may be disconnected. Lyon County residents over the age of 70 that get through to this hotline or leave a

message with this hotline are placed on a call back list that is shared with LCHS Senior Services.

The LCHS Senior Services division is maintaining the list to assist individuals as new appointments are available and is also maintaining a standby list when appointments are missed or unable to be completed. This has aided in the Quad Counties efforts to not have any vaccine waste.

Healthy Communities Coalition of Lyon and Storey Counties is also available to assist individuals over the age of 70 with the online registration. Please call **775-246-7834** for their assistance.

Smiths Pharmacy, Dayton NV

Located at: 2200 HWY 50 E.

Pharmacy hours:

Sun: 9:00 AM - 6:00 PM

Mon - Fri: 8:00 AM - 8:00 PM

Sat: 9:00 AM - 6:00 PM

Smith's is currently only vaccinating those **70 years of age and older**.

To **register** for an appointment online visit:

<https://www.smithsfoodanddrug.com/rx/guest/get-vaccinated>

This system and these appointments fill up quickly. Start by entering your city or town name and state (or you can search by zip code, 89403 for Dayton) to find the pharmacy closest to you. Select the pharmacy you wish to attend and select continue. The second screen asks you to choose the vaccine, you must select "all vaccines" for COVID-19 to show as an available option.

If there are available appointment times then select the date and time of day that works for you and follow the remaining steps to complete the registration process. You are not registered until you reach the "submit" step and fully complete this step, a confirmation screen will appear. A confirmation email will be sent to the email provided upon successful submission, it is in your best interest to use an email address you know you can access to receive the confirmation.

Please **do not call the pharmacy directly**, they will not assist with registering individuals for appointments or answer any questions regarding the vaccine or appointments.

The **Smiths call line** for vaccine information and scheduling is: **1-866-211-5320**
This line has a lengthy initial message, if you wish to talk to someone you need to press "1". This phone line has a wait time of 30+ minutes. This phone number can assist individuals in scheduling their first shot.

Individuals are scheduled for their 2nd shot after receiving their first shot at the pharmacy.

Walgreens Pharmacy, Fernley NV

Located at: 1280 US HWY 95A N

Pharmacy hours: Everyday 8:00 AM-10:00PM

Walgreens is currently vaccinating all of the [eligible](#) population groups.

To **register** for an appointment online visit:

<https://www.walgreens.com/findcare/vaccination/covid-19>

Get started, log-in or create an account. If you need to create an account be prepared to validate personal information online, if there is any issue with validation (their end or yours) there will be a delay in creating your account. You can't begin to register for a vaccination until the account verification component is complete and this can take several hours to be completed.

After you have been verified revisit the link the above, there was no easily identifiable way on the Walgreens account page to access the COVID vaccination registration process.

When you click the registration link, you will be directed to a COVID-19 Vaccination Screening page, answer the questions to the best of your ability. If their screen identifies you as eligible you will be directed to the scheduling site. You need to select 1st and 2nd dose or just second dose. If you choose to use Walgreens for your first dose they request you schedule both with them.

Start by entering your city or town name and state (or you can search by zip code, 89408 for Fernley) to find the pharmacy closest to you. Click select for the pharmacy you wish to attend. Select the dates and times available, if the first date shows no times, attempt other dates. After the first date is successful, they will require you choose a second dose date and time. A screen to review your appointment times will appear, you

must scroll down and click to confirm the appointment. You will receive the following messages along with your specific information:

Please bring the following to your appointment

This confirmation email

The COVID-19 Authorization Code you received from your state/local government (if applicable). If you received a code, you will need it at the time of your appointment or you will not be eligible to receive your vaccination.

Your state ID/valid driver's license or other government-issued ID

Your work ID (healthcare worker/first responder, etc)

Your medical and/or pharmacy benefit insurance card

For your appointment

Wear comfortable clothing and a short-sleeve shirt.

Check in at the pharmacy 15 minutes before your appointment. If you're late, we'll see you based on availability.

Download, print and complete the vaccination consent form. If you don't bring it with you, you'll need to complete it at your vaccination location.

Please contact your local pharmacy with questions, previously Walgreens provided an out of state number that is no longer applicable.

If you feel sick on the day of your appointment, or are diagnosed with COVID-19 within 14 days of your appointment, please reschedule when you feel healthy and well.

Walmart Pharmacy, Fernley NV

Located at: 1550 Newlands Dr

Pharmacy hours:

Sunday 10:00 AM – 6:00 PM

Monday 9:00 AM – 7:00 PM

Tuesday 6:00 AM-7:00 PM

Wed-Sat 9:00 AM – 7:00 PM

Walmart is currently vaccinating all of the [eligible](#) population groups.

To **register** for an appointment online visit:

<https://www.walmart.com/cp/1228302>

To get started, visit the link above and scroll down until you see a blue box that says "Schedule your COVID-19 vaccine". Click the "Schedule now". This will send you to a

sign in screen for your Walmart account. If you do not have an account you will need to click "Create Account" it requires your name, an email address, and a password (one screen only, no verification required).

After logging or creating your account you are taken to a screen with a map where you can search nearby locations. For the Fernley location enter the zip code 89408. Select the pharmacy you would like to attend and click "continue". Select the date and time you would like to schedule. Try multiple dates to have the best chance of finding and available time. Click "continue". We were not able to test the remainder of the process as there are currently no appointments available through Wal-Mart in the surrounding area. You can call the local pharmacy at **775-575-6198** the local pharmacy will not assist or answer COVID vaccine related questions, press "1" to get the national Wal-Mart COVID Vaccine assistance line. They are not able to schedule on behalf of, but can walk you through the process. The wait time was minimal.

Raleys Pharmacy, Yerington NV

Located at: 176 E. Goldfield Ave.

Pharmacy hours: Monday – Saturday (9:00 AM- 7:00 PM)

Raleys is currently only vaccinating those **70 years of age and older** using a team that travels from Sacramento, CA. Eligible individuals need to call **775-463-1933** to be added to the future events waitlist. Individuals on this waitlist will receive a call directly from the Sacramento team to schedule appointments as the Yerington location has more doses available.

The vaccine is being provided in-store at the pharmacy. The first three events had 200 vaccine available and over 400 individuals called the first day to be scheduled. Second doses are being scheduled at the time of the first dose with reminder cards being provided.

Transportation

If transportation is a barrier to being able to access your vaccination appointment and you are eligible for the **Medicaid MTM ride** services please contact **1-844-879-7341** or visit the website: <https://www.mtm-inc.net/nevada/> for more information.

Individuals over the age of 65 with a local vaccination appointment may be able to utilize **LCHS transportation** services, please call **775-577-5009 x.3311** to check for availability.

VSafe

"V-safe is a smartphone-based tool that uses text messaging and web surveys to provide personalized health check-ins after you receive a COVID-19 vaccination. Through v-safe, you can quickly tell CDC if you have any side effects after getting the COVID-19 vaccine. Depending on your answers, someone from CDC may call to check on you. And v-safe will remind you to get your second COVID-19 vaccine dose if you need one. Your participation in CDC's v-safe makes a difference — it helps keep COVID-19 vaccines safe. Once you get a COVID-19 vaccine, you can enroll in v-safe using your smartphone, go to: <https://vsafe.cdc.gov/> and click get started.

Participation is voluntary and you can opt out at any time. You will receive text messages from v-safe around 2pm local time. To opt out, simply text "STOP" when v-safe sends you a text message. You can also start v-safe again by texting "START."

Note: **V-safe cannot schedule vaccine appointments**, including second doses of COVID-19 vaccines.

<https://www.cdc.gov/coronavirus/2019-ncov/vaccines/safety/vsafe.html>