

eMessaging is available on :

- The free Securus app for Android™ and Apple® devices\*
- [www.securustech.net](http://www.securustech.net)



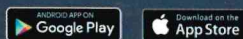
Supported on IE 11, Chrome and Firefox browsers

# SECURUS Technologies™

## Frequently Asked Questions

- Q** Can I use my personal email account to send eMessages to an inmate?
- A** No, you will use your Securus Online account through the Securus app or go to [www.securustech.net](http://www.securustech.net) to send and receive eMessages.
- Q** How do I start communicating using eMessaging?
- A** A free Securus Online account is required, then sign up for eMessaging, purchase a book of 'stamps' and type your message.
- Q** Can I prepay for a reply to my messages?
- A** If permitted, each time you send an eMessage you can elect to pay for a reply.
- Q** Can I send photos?
- A** Yes! You can attach up to 5 photos to a message or Snap n' Send a photo using the Securus app.
- Q** What is an eCard?
- A** It is a digital greeting card that you can send for special events or to let them know you are thinking of them.
- Q** How much does it cost to send an eMessage with a photo and a paid reply?
- A** 3 stamps – the message, the reply and the photo each cost 1 stamp. Visit [www.securustech.net](http://www.securustech.net) or download the mobile app for more information on stamp pricing.

For more information:  
[www.securustech.net](http://www.securustech.net)

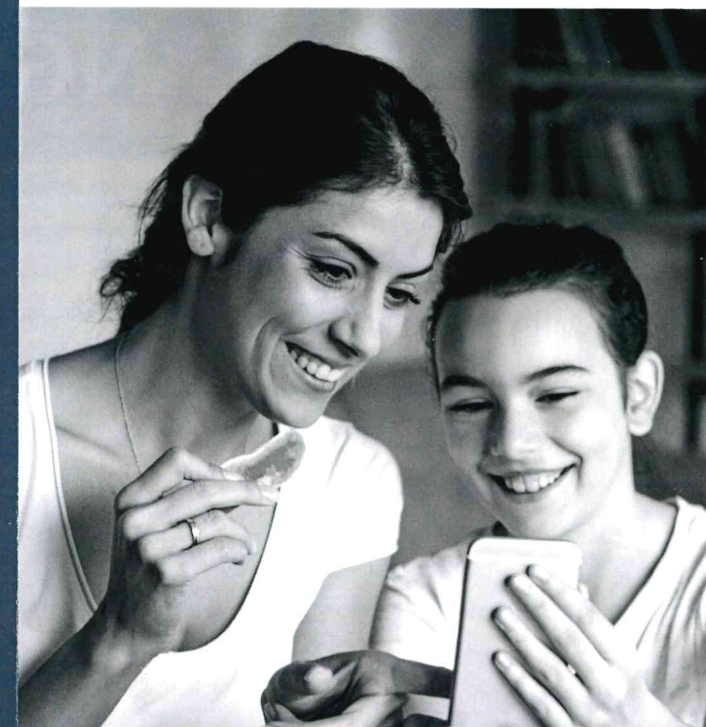


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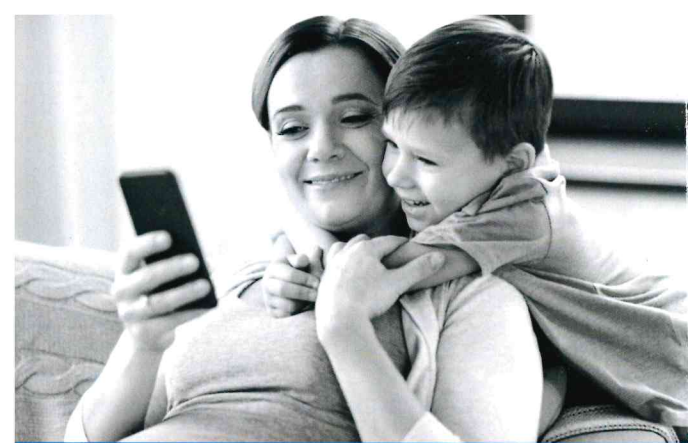
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## Family & Friends



**SECURUS**  
**eMESSAGING**

\*Data rates may apply



## BENEFITS

eMessaging brings another great way to stay connected with your incarcerated loved one!

- Send multiple messages to your loved one sooner than through the standard mail delivery system
- Share a photo in real time or grab one from your photo gallery\*
- Share an eCard to celebrate important dates
- Prepay a message for your loved one to reply\*
- Receive notifications

# eMESSAGING

## HOW IT WORKS

### FAMILY & FRIENDS

- Sign up with a Securus Online account. eMessaging is available through:
  - Securus app on your smartphone or tablet
  - [www.securustech.net](http://www.securustech.net)
- Search for your incarcerated loved by state and facility
- Purchase stamps to allow you to:
  - Send messages
  - Share photos\*
  - Send eCards
  - Snap n' Send a photo
  - Prepay a message for your loved one to reply\*

### INMATE

- Receive eMessages, photos and eCards on the terminal or tablet (where available)
- Reply with an eMessage if prepaid by Sender

## MODERN DIGITAL COMMUNICATION

Securus' eMessaging offers you a modernized, digital way to stay connected with your incarcerated loved one.

From the Securus app or [www.securustech.net](http://www.securustech.net), you can send messages, photos and eCards easily and quickly.

Start today by purchasing a book of stamps with a MasterCard or VISA credit or debit card. Unused stamps expire after 180 days.



*\*Feature availability is subject to the facility's policies*